

## OPEN AIR THEATRE AT DEANS COURT 2019: CONDITIONS OF SALE

- Vehicle access ONLY via the Poole Road entrance to Deans Court Estate (BH21 1QF).
- Pedestrian access ONLY via the Deans Court Lane entrance (BH21 1EE).
- All tickets will be checked by the marshals at the gate before you enter the grounds.
- Booking in advance is highly recommended as the event can be very busy, and can sometimes sell out prior to the day. If tickets are available on the day, they can be purchased from the marshals at both gates. But please note that ticket collection (for tickets paid for but not collected from your ticket vendor) is ONLY available at the Poole Road entrance.
- Car parking is free. For the Thursday, Friday and Saturday performances, the car park and grounds will open at 6pm (last admittance to car park 6.50pm) and close at 11.30pm. All vehicles must have left the premises by 12 midnight. For the Sunday performance the car park and grounds will open at 4pm (last admittance to car park 4.50pm) and close at 9pm. All vehicles must have left the premises by 9.30pm.
- Holders of Blue Disabled Badges should make themselves known to the marshals on arrival.
- The performance area and audience area are both uncovered and open to the elements. Ticket holders should be prepared for all weathers and bring suitable clothing. Please bring your own rugs or low-backed seating. We request that large tables/chairs and garden umbrellas are not brought. You are welcome to bring food, alcohol, plastic glasses, cutlery etc, but the following are **not** permitted in the grounds: breakable glassware, flame torches, sky lanterns, BBQs, stoves or any naked flames.
- The performance will continue in most weather, including wet weather. In the event of severe weather conditions, however, Wimborne Drama Productions and Deans Court reserve the right to cancel or abandon a performance. Information about cancelled performances will be posted on Twitter ([www.twitter.com/WimborneDrama](http://www.twitter.com/WimborneDrama)) and Facebook ([www.facebook.com/WimborneDrama](http://www.facebook.com/WimborneDrama)).
- Tickets are personal to the holder and are non-transferable.
- Tickets cannot be refunded after purchase, unless a performance is cancelled before the play commences in which case refunds should be obtained from your ticket vendor.
- Neither Wimborne Drama Productions nor Deans Court accept responsibility for the loss of these tickets.
- The unauthorised use of photographic and recording equipment is prohibited.
- Dogs other than guide dogs are not permitted in the grounds.
- Neither Wimborne Drama Productions nor Deans Court accept responsibility for the loss, damage or theft of any personal property belonging to ticket holders, including vehicles parked in the grounds.
- Wimborne Drama Productions and Deans Court reserve the right to refuse admission to ticket holders in such circumstances as they see fit.
- Any ticket holder may be asked to leave the grounds if their presence is causing a disturbance to others, and Wimborne Drama Productions and Deans Court may take appropriate action to enforce this right.